

Children can be abused physically, sexually, emotionally or through neglect. The concerns that you have may make up part of a bigger picture which could help to prevent serious harm to a child. Giving families help at an early stage can prevent abuse and neglect.

This leaflet is the first of 3 levels of training for people who work in either a paid or voluntary role with children in Cornwall and the Isles of Scilly. If they have not already done so, ask your employer to talk through this leaflet with you and tell you who to contact within your organisation if you have concerns. If you think you need further training talk to the person who gave you this leaflet or to your manager.

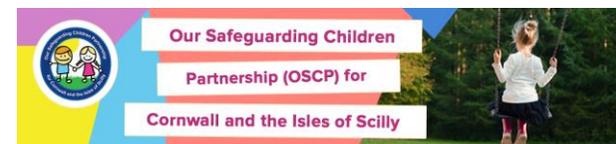
**NEVER KEEP CONCERNS  
ABOUT CHILDREN'S SAFETY  
TO YOURSELF**

### CONTACTS

Local Safeguarding Children Board Website  
[Cornwall and the Isles of Scilly Safeguarding  
Children Partnership - Home page](http://Cornwall and the Isles of Scilly Safeguarding Children Partnership - Home page)  
([ciossafeguarding.org.uk](http://ciossafeguarding.org.uk))

|  |                                     |
|--|-------------------------------------|
| Emergency Services   | 999                                 |
| Devon and Cornwall Police  | 101                                 |
| Cornwall Children's Social Care<br>Multi-Agency Referral Unit<br>(MARU)  | 0300 123 1116<br>Or<br>01208 251300 |
| Cornwall Children's Social Care<br>- out of hours  | 0300 1234 101                       |
| Isles of Scilly Children's Social<br>Care  | 01720 424483                        |
| Isles of Scilly Children's Social<br>Care - out of hours   | 01720 422699                        |
| If you have concerns about<br>a professional or volunteer<br>working with a child you<br>need to contact the Local<br>Authority Designated Officer<br>(LADO) for Cornwall and the<br>Isles of Scilly | <b>01872 326536</b>                 |

**Keep this leaflet in a safe place you  
never know when you might need it!**



**CHILD PROTECTION & SAFEGUARDING  
CHILDREN  
in Cornwall and the Isles of Scilly**

**KEEPING CHILDREN  
SAFE**

**No one wants to hear about children  
being abused, neglected or unsafe and  
that sometimes makes it difficult to  
respond so ....**

Remember these three important messages:

**1**

**ALL CHILDREN HAVE A RIGHT TO BE SAFE NO MATTER WHO THEY ARE OR WHAT THEIR CIRCUMSTANCES.**

**2 KEEPING CHILDREN SAFE IS EVERYONE'S RESPONSIBILITY.**

**3 WE ALL NEED TO LISTEN TO CHILDREN EVEN THOUGH WE MAY NOT ALWAYS BE COMFORTABLE WITH WHAT WE HEAR.**

## WHO SHOULD I TALK TO IF I HAVE CONCERNS ABOUT A CHILD?

Write the name and contact details here of who you should talk to in your agency if you have concerns about a child, if possible write two people down in case one is not available.

Name: Sarah Thomas

Role: Manager

Phone: 01872 573205

Name: Victoria Horrigan

Role: Deputy Manager

Phone: 01872 573205

If these contact people are not available do not delay but contact one of the numbers at the end of this leaflet.

## REMEMBER

- It doesn't matter if you are a paid worker, a volunteer or a member of the community, you have a responsibility to act if you are worried about a child.
- Each agency will have someone who has a responsibility for child protection and safeguarding issues - they have had training to know what to do next.
- It is not your responsibility to investigate child abuse but you should tell the appropriate person within your organisation. It will be this person's job to decide whether to pass your concerns on. If necessary they will speak to Children's Social Care or the police. The police and social workers can then decide whether they need to investigate your concerns.